

# Unlocking the power of information just got easier



| INNOVATION AND INTEGRITY IN PUBLIC PROGRAMS



Based in Denver, Colorado, Veritas HHS provides consulting and operational expertise to health and human services agencies at state and county levels by assembling the right team for each project, drawing on the special skills and knowledge of its principals, other staff members, and an extensive network of highly qualified consultants.

## From medical support to child support services, not all data is created equal

Veritas was recently awarded a contract that required them to convert over fourteen thousand paper files (with an average of 10 documents per file) to electronic format. They needed a solution that fully integrates into daily business processes, and offers easy access to electronic images as well as robust document tagging. The new contract demanded Veritas maintain a secure, electronic document filing system that would pass any audits as well as IRS scrutiny. Additionally, Veritas needed a system that provides easy electronic access to the most current document versions while away from the office - more specifically, inside the courtroom.

“When we were bidding on our first big contract,” says Alex S. Garnes, Vice president of Veritas HHS, “we needed a fully-functional electronic document solution but that fit the budget of a small business. MaxxVault blew the competition away in terms of its integrated functionality and reasonable cost.”

Veritas decided on MaxxVault to image all paper coming into the office, utilizing the user-friendly, integrated Workflow functionality to eliminate physical handoffs.

*“MaxxVault blew the competition away in terms of its integrated functionality and reasonable cost.”*

*— Alex S. Garnes  
Vice President  
Veritas HHS*



## Know what data you have, access only the data you need

Veritas employs court workers using Microsoft Surface® tablets to access documents during court hearings; a process that, in the past, required a significant amount of paper-based preparation. Now, with only one hand, they are able to quickly answer questions posed by a court official by simply calling up the case in MaxxVault.

Alex continued, “I have personally implemented document management solutions over the past decade. I have never used a product that is so completely integrated - functionally that is also close to 100% end-user maintainable. My company does not carry an IT staff so our imaging solution had to be something we could maintain; however, every single time I’ve needed support MaxxVault has been immediately responsive. We realize we are a small customer, but based on the level of support MaxxVault has provided we feel like its most important client.”

## BENEFITS REALIZED:

*One central repository for all locations*

*Instant secure access*

*Access to the most up-to-date files*

*Efficient and robust workflow*

*Easy to use interface*

*Dramatic decrease in lost and misplaced files*

*Reduced paper consumption and storage*

*Reduced copying*

*Quick document retrieval*

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